



## FAQs

### **Q: What is Food Safety and Sanitation Online?**

**A:** Food Safety and Sanitation Online is an eLearning course designed perfect for managers and supervisors, this course ensures your team is current and informed on important food safety, sanitation, and U.S. regulatory requirements for your facility.

### **Q: How does the multi-user license for Food Safety and Sanitation Online (FSSO) differ from AIB's other distance learning, online, and seminar offerings?**

**A:** When you purchase a multi-user license, you can assign the course to multiple team members and track their progress all through our convenient online portal.

We have available three training packages:

- Full Course
- For Non-US Exporters
- Integrated Pest Management

You can select a 10 or 25 user package.

### **Q: When can students take courses?**

**A:** Access is available 24/7, making it easy for any shift to participate.

### **Q: Who is the program administrator?**

**A:** The program administrator is the person at your plant who is able to enroll students, and access student grades and transcripts. This duty can be filled by HR personnel, plant managers, training coordinators, or whoever would be best suited for the job at your facility.

### **Q: As the program administrator, what tools can I use?**

**A:** The program administrator will be able to view details of student participation, and access student grades and transcripts. Since all test grades are automatically recorded, you are able to access up-to-date training documents and save time.

### **Q: If I subscribe for the 10 user package and enroll 10 users, but two users quit before they complete all the FSSO course, will I be able to use the 2 licenses or do I have to buy more user licenses?**

**A:** If the users who quit have not accessed the course, you can replace them with two more users. However, if a user reviews any course, that user license will be considered used and you will not be able to reuse it.

### **Q: If I purchase the 10 user package and enroll 5 employees and want to enroll a few more, will my fee increase?**

**A:** Not until you reach 11 users. The subscription rate for 10 users is a flat fee and you can use all ten user licenses for the one price.

### **Q: If I originally purchase the 10 user package can I add more later? Will I pay for a new set of 10 users?**

**A:** If you originally purchase the 10 user package subscription, then decide to add more users later, you can either add individual users or add another 10 user package to your current subscription. Please contact AIB for more information.

**Q: How much does this training cost?**

**A:** Rates vary depending on the number of students you wish to train and the training package that you choose. See the cart options for the rate breakdown.

**Q: Do students get a certificate of completion?**

**A:** After students pass a post-test, they will be allowed to print a certificate online. Program administrators can also print each student's certificate.

**Q: Do students get CEUs (Continuing Education Units) when they complete the courses?**

**A:** There will be awarded Continuing Education Units at the completion of all the modules in the package:

- Food Safety and Sanitation Online- Full Course: **2.5 CEUs**
- Food Safety and Sanitation Online for Non-U.S. Exporters: **2.2 CEUs**
- Food Safety and Sanitation Online – Integrated Pest Management: **.9 CEUs**

**Q: How long do students have to complete the training program?**

**A:** After the license administrator has assigned a user to a given license, the user will have 18 months to complete the training.

**Q: How many courses are included in this training program?**

**A:** Food Safety and Sanitation Online- Full Course, includes 24 modules (24 hours 10 minutes of content):

- 1) Sanitation (75 minutes)
- 2) Personnel Practices (60 minutes)
- 3) Body Fluids (30 minutes)
- 4) Allergens (80 minutes)
- 5) Transportation and Storage (50 minutes)
- 6) Integrated Pest Management (120 minutes)
- 7) Maintenance (60 minutes)
- 8) Sanitary Design (80 minutes)
- 9) Chemical Control (40 minutes)
- 10) Air and Water Quality (35 minutes)
- 11) Operational Methods (45 minutes)
- 12) Physical Foreign Material Control (75 minutes)
- 13) Traceability (50 minutes)
- 14) Recall (50 minutes)
- 15) Food Defense (50 minutes)
- 16) Microbial Control (40 minutes)
- 17) Environmental Monitoring (50 minutes)
- 18) Customer Complaints (40 minutes)
- 19) Quality Control (60 minutes)
- 20) Regulatory Overview (70 minutes)
- 21) Self-Inspection and Internal Audits (80 minutes)
- 22) HACCP (110 minutes)
- 23) HARPC (60 minutes)
- 24) Foreign Supplier Verification Programs (40 minutes)

Food Safety and Sanitation Online for Non-U.S. Exporters, include 21 modules (21 hours of content):

- 1) Sanitation (75 minutes)
- 2) Personnel Practices (60 minutes)
- 3) Body Fluids (30 minutes)
- 4) Allergens (80 minutes)
- 5) Transportation and Storage (50 minutes)
- 6) Integrated Pest Management (120 minutes)

- 7) Maintenance (60 minutes)
- 8) Sanitary Design (80 minutes)
- 9) Chemical Control (40 minutes)
- 10) Air and Water Quality (35 minutes)
- 11) Operational Methods (45 minutes)
- 12) Physical Foreign Material Control (75 minutes)
- 13) Traceability (50 minutes)
- 14) Recall (50 minutes)
- 15) Food Defense (50 minutes)
- 16) Microbial Control (40 minutes)
- 17) Environmental Monitoring (50 minutes)
- 18) Customer Complaints (40 minutes)
- 19) Quality Control (60 minutes)
- 20) Self-Inspection and Internal Audits (80 minutes)
- 21) HACCP (110 minutes)
- 22) 21 hours and 20 minutes total

Food Safety and Sanitation Online – Integrated Pest Management, include 8 modules (9 hours and 30 minutes of content):

- 1) Sanitation (75 minutes)
- 2) Personnel Practices (60 minutes)
- 3) Integrated Pest Management (120 minutes)
- 4) Maintenance (60 minutes)
- 5) Sanitary Design (80 minutes)
- 6) Operational Methods (45 minutes)
- 7) Food Defense (50 minutes)
- 8) Self-Inspection and Internal Audits (80 minutes)