FAQs

Q: What is Food Safety Essentials?

A: Food Safety Essentials is an online training program designed to present the basics of the GMPs, HACCP, and all other aspects of food safety. The program was designed with line workers, temporary workers, and hourly personnel in mind.

Q: How does Food Safety Essentials (FSE) differ from AIB's other distance learning, online, and seminar offerings?
A: It is an entry-level course written in a way that allows students to easily grasp and apply concepts. This subscription is priced for training a group on multiple topics.

Q: When can students take courses?
A: Access is available 24/7, making it easy for any shift to participate.

Q: Who is the program administrator?
A: The program administrator is the person at your plant who is able to enroll students, and access student grades and transcripts. This duty can be filled by HR personnel, plant managers, training coordinators, or whoever would be best suited for the job at your facility.

Q: As the program administrator, what tools can I use?
A: The program administrator will be able to view details of student participation, and access student grades and transcripts. Since all test grades are automatically recorded, you are able to access up-to-date training documents and save time.

Q: If I subscribe for the 10 user package and enroll 10 users, but two users quit before they complete all the FSE course, will I be able to use the 2 licenses or do I have to buy more user licenses?
A: If the users who quit have not accessed the course, you can replace them with two more users. However, if a user reviews any course, that user license will be considered used and you will not be able to reuse it.

Q: If I purchase the 10 user package and enroll 5 employees and want to enroll a few more, will my fee increase?
A: Not until you reach 11 users. The subscription rate for 10 users is a flat fee and you can use all ten user licenses for the one price.

Q: If I originally purchase the 10 user package can I add more later? Will I pay for a new set of 10 users?
A: If you originally purchase the 10 user package subscription for ($1703.00 USD,), then decide to add more users later, you can either add individual users at $189/each or add another 10 user package to your current subscription. Please contact AIB for more information.

Q: How much does this training cost?
A: This training is sold in annual subscription packages. Rates vary depending on the number of students you wish to train. See the cart options for the rate breakdown.

Q: Do students get a certificate of completion?
A: After students pass a post-test, they will be allowed to print a certificate online. Program administrators can also print each student's certificate.

Q: Do students get CEUs (Continuing Education Units) when they complete the courses?
A: There are no CEUs awarded for this training.

Q: How long do students have to complete the training program?
A: Students will have access to all courses for the 12-month subscription period. Subscriptions are sold on an annual basis and are subject to renewal and billing each year.

Q: How many courses are included in this training program?
A: Food Safety Essentials includes 15 courses:

Topic:	Course Title:	Total Training Time:
GMPs	Good Manufacturing Practices (GMPs)	30 minutes
HACCP	Hazard Analysis Critical Control Points	20 minutes
Allergen Control	Allergen Control	25 minutes
Food Defense	Food Defense Basics	20 minutes
Foreign Material Control	Foreign Material Control	20 minutes
Cleaning Practices and Master Cleaning Schedules	Cleaning and Sanitation Basics	25 minutes
Recognizing and Controlling Pests	Pest Control Basics	40 minutes
Basic Microbiology	Basic Microbiology	30 minutes
Building Maintenance	Building Maintenance	30 minutes
Outside Grounds	Outside Grounds	30 minutes
Equipment Maintenance	Equipment Maintenance	15 minutes
Temperature Control	Temperature Control	25 minutes
Incoming Material Inspections	Incoming Material Inspections	25 minutes
Storage Practices	Storage Practices	25 minutes
Traceability and Recall	Traceability and Recall Programs	20 minutes